

Wüstenrot & Württembergische AG

Annual Report 2023 W&W Group

27 March 2024



Agenda

W&W – Overview & Strategy

Group and Segment Developments 2023

Outlook

Appendix

Our business areas are supported by strong partners across the group



Segment Housing

- Everything around housing: home loan savings, financing, project planning, sales and brokerage



2

Bausparen¹⁾



Segment Insurance

- Service insurer in the Life and Health as well as Property/Casualty lines.
- Adam Riese: Direct and broker brand for private customers

Adam Riese



12

Lebens-
versicherung²⁾

10

Schaden- &
Unfallversicherung²⁾



Service and Central Functions

- Group-wide services around IT, investments, services and digitalization



6.5 Mio. customers, 6,500 employees, one common location in Kornwestheim: the W&W-Campus

Excellent client base with growth potential

~6.5m
Customers¹



On average three contracts per customer



High client retention (low churn rate)



Solvent customer base



Increasing digital affinity

Note: 1) As of Feb. 2024.

The W&W Group pursues a multi-channel sales approach



Comprehensive multi-channel distribution approach opens up access to 55 million customers

To the point: Sustainability goals of the W&W Group

E S G

Customers and products

"Green" product lines and components in the business areas

Sustainable and resource-saving customer communication

Capital investments and refinancing

Continuous reduction of CO₂ emissions towards climate-neutral capital investments by 2050

Own operations

CO₂-neutral operation of own buildings and vehicle fleet through the use of ecological energy sources and compensation of the remaining CO₂ emissions

Society

Promotion of cultural, sporting, social and regional offers

Expansion of our regional educational networks

E S G

Organisation

Strengthen awareness for sustainability and anchor it across the Group

Expansion of responsible corporate governance

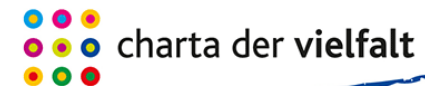
Employees

Developing the future of work and work culture

Increase employer attractiveness and employee satisfaction

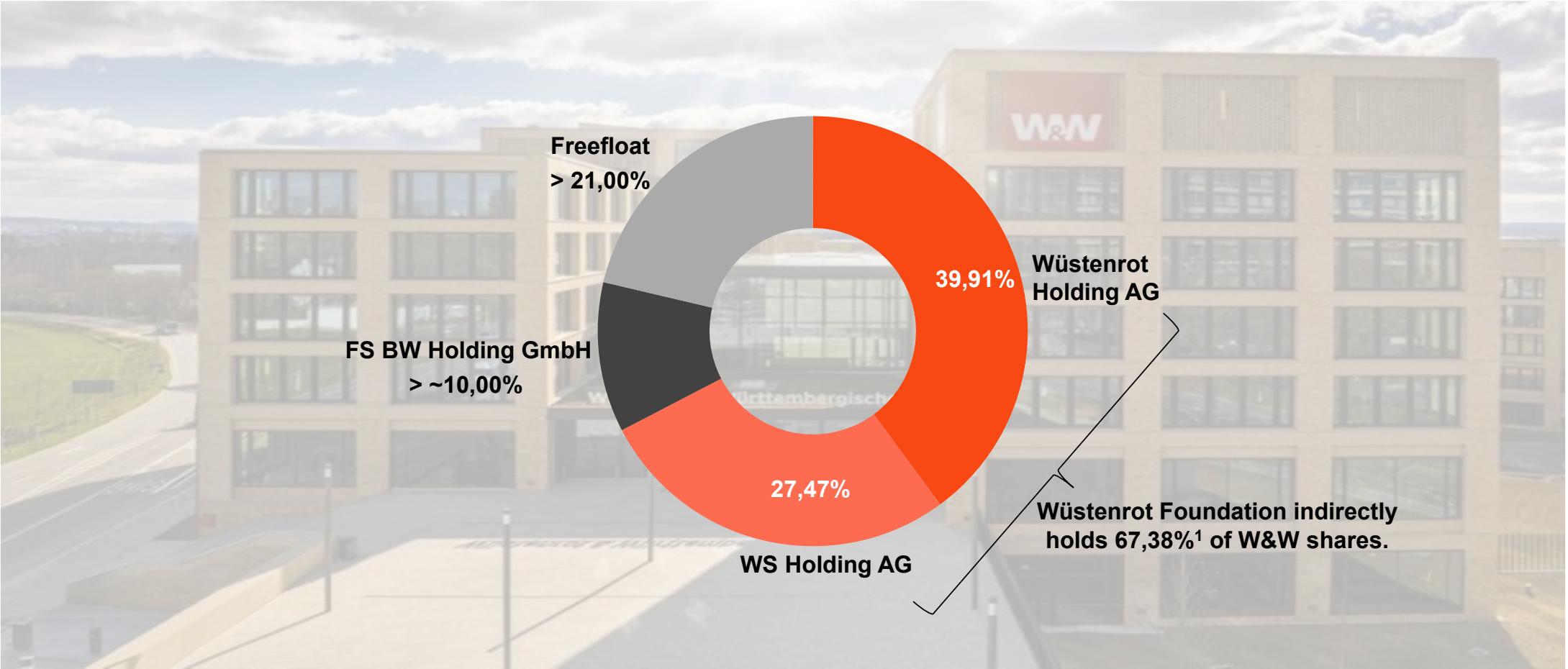
Promote diversity

Signatory of: 13 May 2020



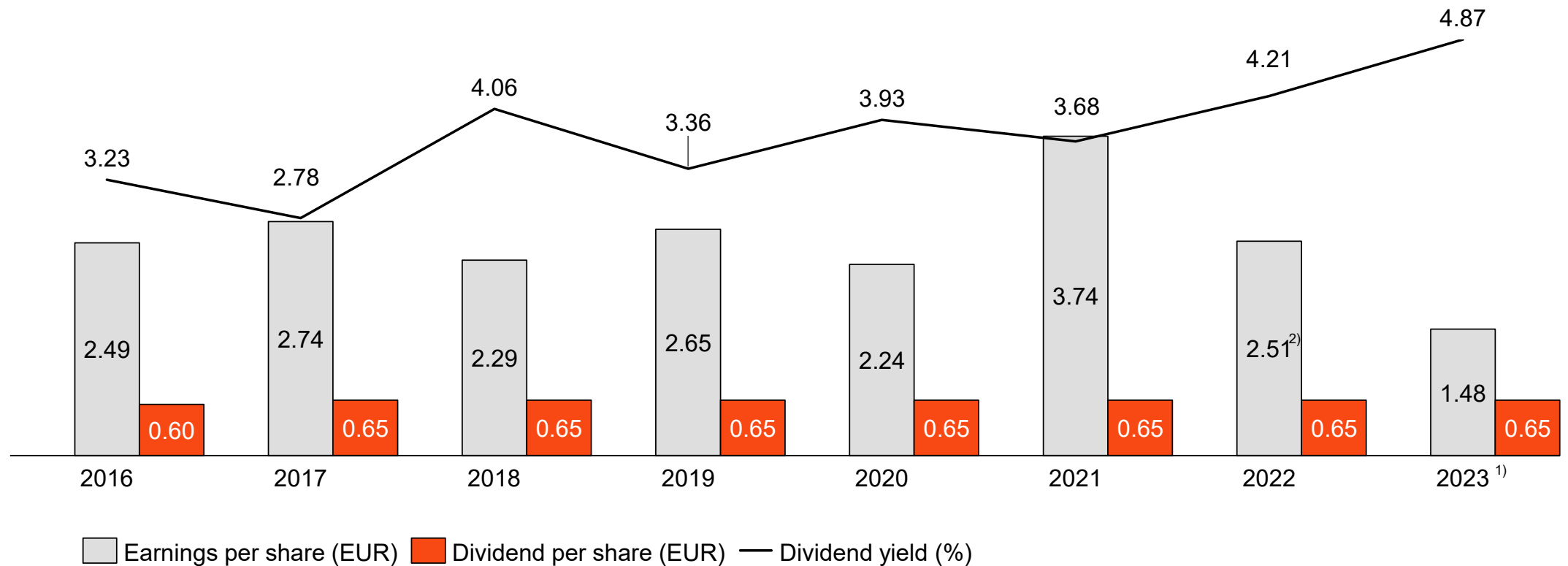
W&W Group is implementing these goals as part of a new sustainability strategy

W&W Group structure



The W&W AG share – stable and reliable dividend as a quality feature

W&W has a constant dividend level



Current analyst recommendations at a glance

Analyst	Date	Recommendation	Comment
Metzler	23/11/01	Buy Price target: 22.00 EUR	 „Ironically, the profit warning might result in more generous dividends.“
Montega	23/12/07	Buy Price target: 23.00 EUR	 „After the forecast adjustment on October 25th, Q3 was in line with our expectations. Due to the fundamentally very favorable valuation, the solid equity base and the structurally intact business model, we confirm our buy recommendation and our price target.“
LBBW	23/11/24	Hold Price target: 15.00 EUR	 „The third quarter numbers were as weak as ever we do this after the profit warning from October 25th. had expected. However, its competitor Allianz has now also reported operating losses in the German property and casualty business this quarter, so that, contrary to our initial assumption, Württembergische's high claims burden does not appear to have predominantly company-specific causes.“

Agenda

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Outlook

Appendix

Overview of the 2023 financial year

In view of the continuing challenging economic conditions, the W&W Group achieved a consolidated net profit of EUR 140.5 million (previous year: EUR 237.7 million). In particular, the claims trend in the second half of the year, which was characterised by an increase in severe weather events and therefore a higher number of claims and claims expenses, had a negative impact on the consolidated result.

Although the volume of new business in the Housing segment remained below the previous year's very high figure, it outperformed the sector as a whole.

Total premiums in new life insurance business increased. Both single premiums and regular premiums contributed to this growth. In health insurance, annual new premiums increased for both full-coverage premium and supplementary rates. In the Property/Casualty insurance segment, new and replacement business also increased significantly.

A net profit of EUR 131.7 million was achieved in the separate financial statements according to HGB, thus exceeding the original forecast. As a result, W&W is also able to maintain dividend continuity for 2023.

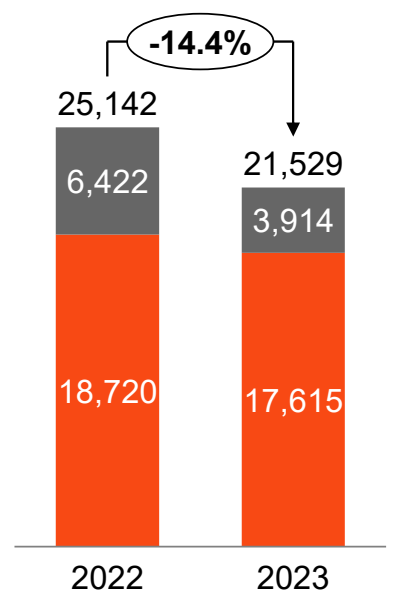
With "W&W Besser!", strategic projects were continued in 2023 and further implementation successes were achieved in both the Housing and Insurance segments.

W&W core business mixed in an overall volatile market environment

New business volume^{1,2}

Housing

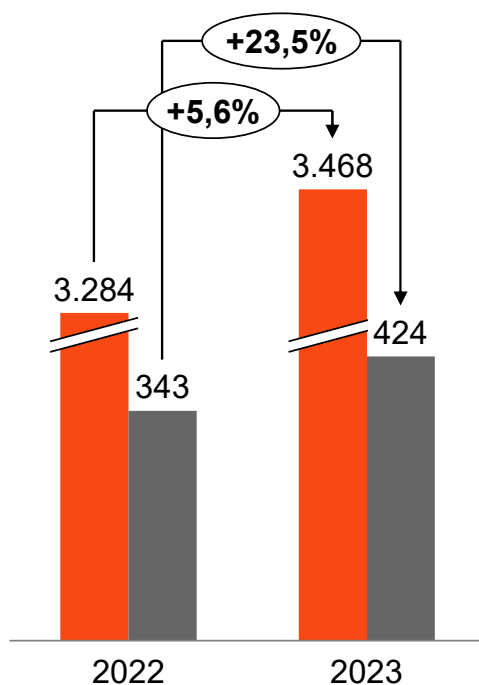
in EUR millions



■ New lending business
■ Gross new home loan savings business

New business²

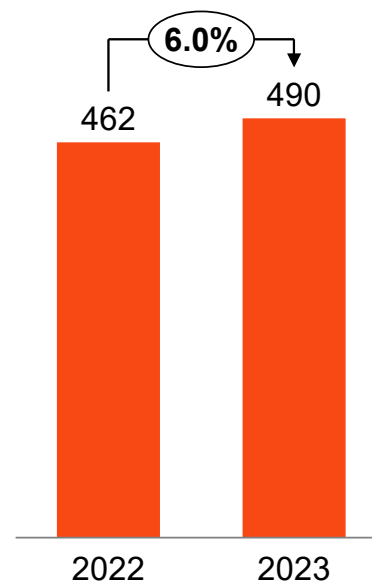
in EUR millions



■ Total premiums for new life insurance
■ Annual contribution to the portfolio (new and replacement business) P/C

New customers²

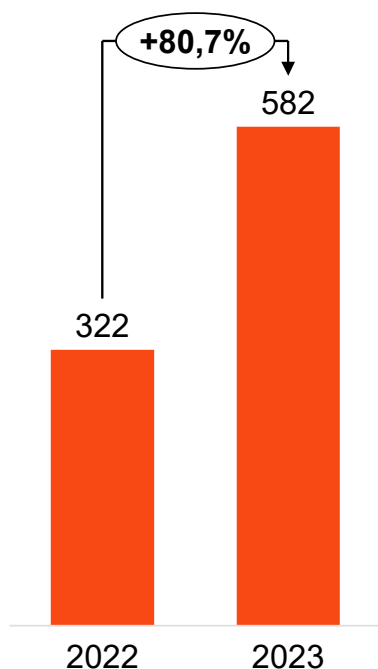
in thousands



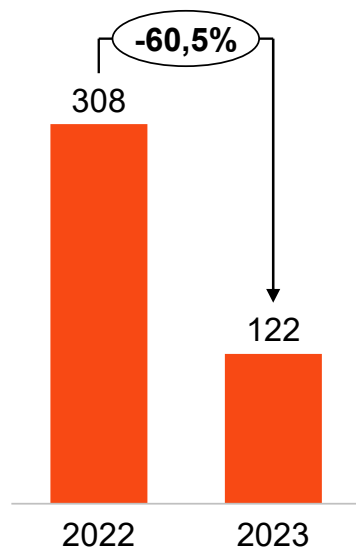
- Although the new business volume in the Housing segment remained below the previous year's very high figure, it outperformed the sector as a whole
- In Life and Health insurance, the total premium for new business was increased. The growth course was also continued in Property/Casualty insurance
- Further pleasing increase in the number of new customers

Decrease in consolidated net income due to unfavorable claims development

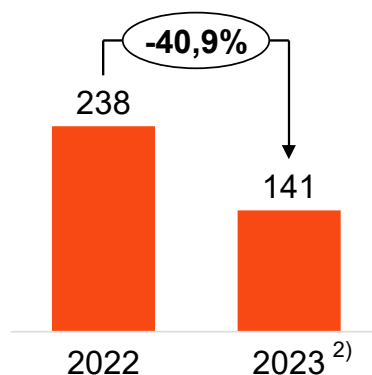
Financial income¹
in EUR millions



Technical result (net)¹
in EUR millions



Net profit¹
in EUR millions



- Financial result characterised by a significantly better valuation result, which is attributable to more stable capital markets compared to the previous year
- Underwriting result significantly below previous year due to claims development (major claims and automotive insurance). Life and Health insurance also below previous year
- The decline in consolidated net income is mainly due to the claims trend in the second half of the year, caused by an increase in severe weather events, combined with a higher number of claims and claims expenses

IFRS consolidated income statement¹

in EUR millions	AS 2023	AS 2022	Delta
Net financial income 1	582	322	260
<i>Current net income</i>	1,320	1,195	125
<i>Net expense from risk provision</i>	-25	-16	-9
<i>Net measurement gain/loss</i>	283	-1,188	1,471
<i>Net income from disposals</i>	98	144	-46
<i>Insurance finance result</i>	-1,094	186	-1,280
Technical result (net) 2	122	308	-186
<i>Property/Casualty Insurance segment</i>	21	179	-158
<i>Life and Health insurance segment</i>	101	130	-29
Net commission expense	-43	-2	-41
General administrative expenses (net) 3	-520	-495	-25
<i>General administrative expenses (gross)</i>	-1,150	-1,094	-56
<i>General administrative expenses attributable to the technical result</i>	630	599	31
Net other operating income/expense 4	60	184	-124
Consolidated net income before income taxes	201	317	-116
Income taxes	-61	-80	19
IFRS consolidated net profit	141	238	-97

1 In the previous year, the rise in interest rates and, in particular, falling stock markets in the first half of the year had a negative impact on the market values of securities, while valuation gains normalised again in 2023. Decline in net income from disposals due to lower realisations. Non-recurring special effect in the Housing segment in the current net income

2 Decline in particular due to increased claims expenses from natural hazards and major losses as well as in the automotive insurance in the Property/Casualty sector

3 Increase in administrative expenses due to higher operating expenses, particularly for investments in IT infrastructure

4 The reasons for the decline included lower income from settlement transactions in connection with home loan savings deposits

Note: 1) Numbers rounded commercially.

Consolidated balance sheet 2023 and previous year¹

in EUR millions	AS 2023	AS 2022	Delta
Financial assets at fair value <u>through profit or loss</u>	10,630	10,276	354
Financial assets at fair value <u>through other comprehensive income</u> 1	23,687	22,878	809
Financial assets at amortised cost 2	28,461	26,707	1,753
Investment property	2,569	2,440	129
Assets from insurance business	357	345	12
Insurance contracts issued that are assets	37	71	-34
Reinsurance contracts held that are assets	320	273	47
Other assets	1,812	2,628	-816
Liabilities	28,576	27,299	1,277
<i>thereof deposits</i>	25,698	25,630	68
Technical provisions 3	31,900	30,299	1,601
Property/Casualty Insurance segment	2,295	1,962	333
Life and Health Insurance segment	29,605	28,336	1,269
Other provisions	1,871	1,906	-35
Other liabilities	707	1,484	-777
Equity 4	4,961	4,894	67
Total equity and liabilities	68,681	66,589	2,092

1 Interest-related increase in the market values of fixed-interest securities

2 Increase in building loans portfolio, particularly from bridging loans. New commitments still exceed repayments

3 Property/Casualty: Increase compared to previous year due to portfolio growth and in particular higher claims. Life and Health: Increase in the provision due to slightly lower interest rates in 2023

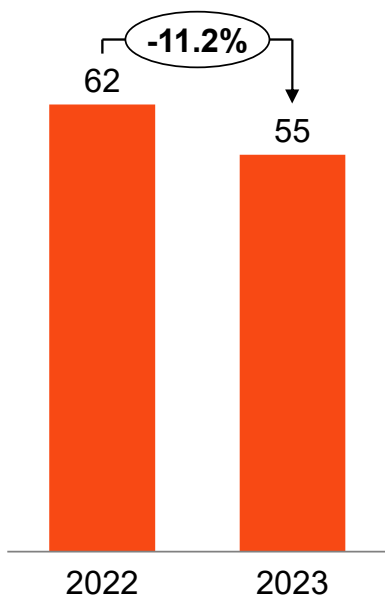
4 Increase in equity: consolidated net profit for 2023 will not be more than offset by declining OCI and dividend payment

Segment overview

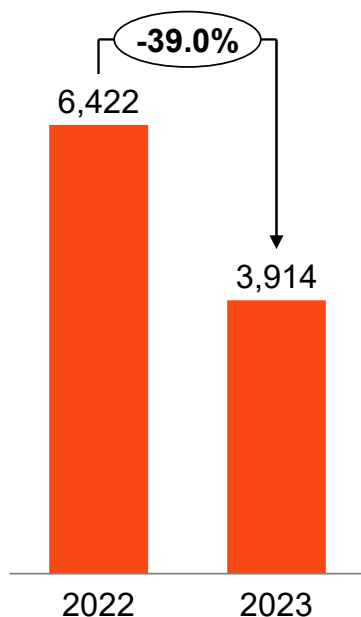
Reported segments ¹ (in EUR millions)	IFRS 17 AS 2023	IFRS 17 AS 2022	Delta
Housing segment	54.6	61.5	-6.9
Life and Health Insurance segment	40.8	62.8	-22.0
Property/Casualty Insurance segment	8.3	130.3	-122.0
All other segments/consolidation	36.8	-16.9	53.7
Consolidated net income	140.5	237.7	-97.2
<i>Net income before taxes</i>	<i>201.2</i>	<i>317.3</i>	<i>-116.1</i>
<i>Taxes</i>	<i>-60.7</i>	<i>-79.6</i>	<i>18.9</i>

Segment Housing

Segment net income²
in EUR millions



New lending business^{1,2}
in EUR millions



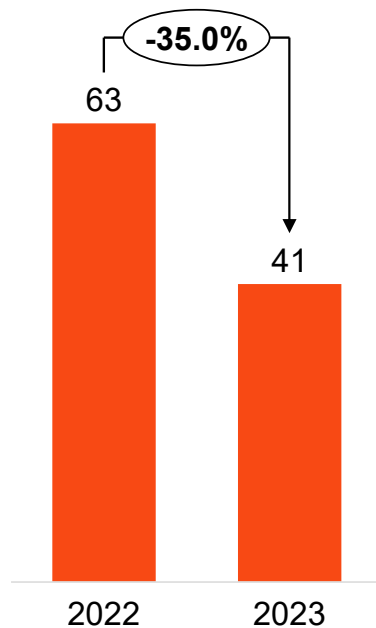
New home loan savings business (gross)²
in EUR millions



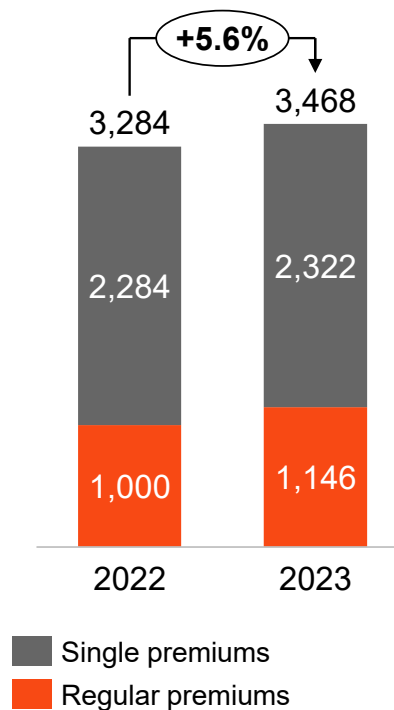
- Decline in segment result compared to the previous year
- Due to the difficult economic conditions, the volume of new lending business developed in line with the market and was below the previous year's very strong figure
- Gross new home loan savings business was slightly below the record result of the previous year, while net new business in terms of total home loan savings contracts achieved the best result in the company's history

Segment Life and Health insurance (1/2)

Segment net income¹
in EUR millions



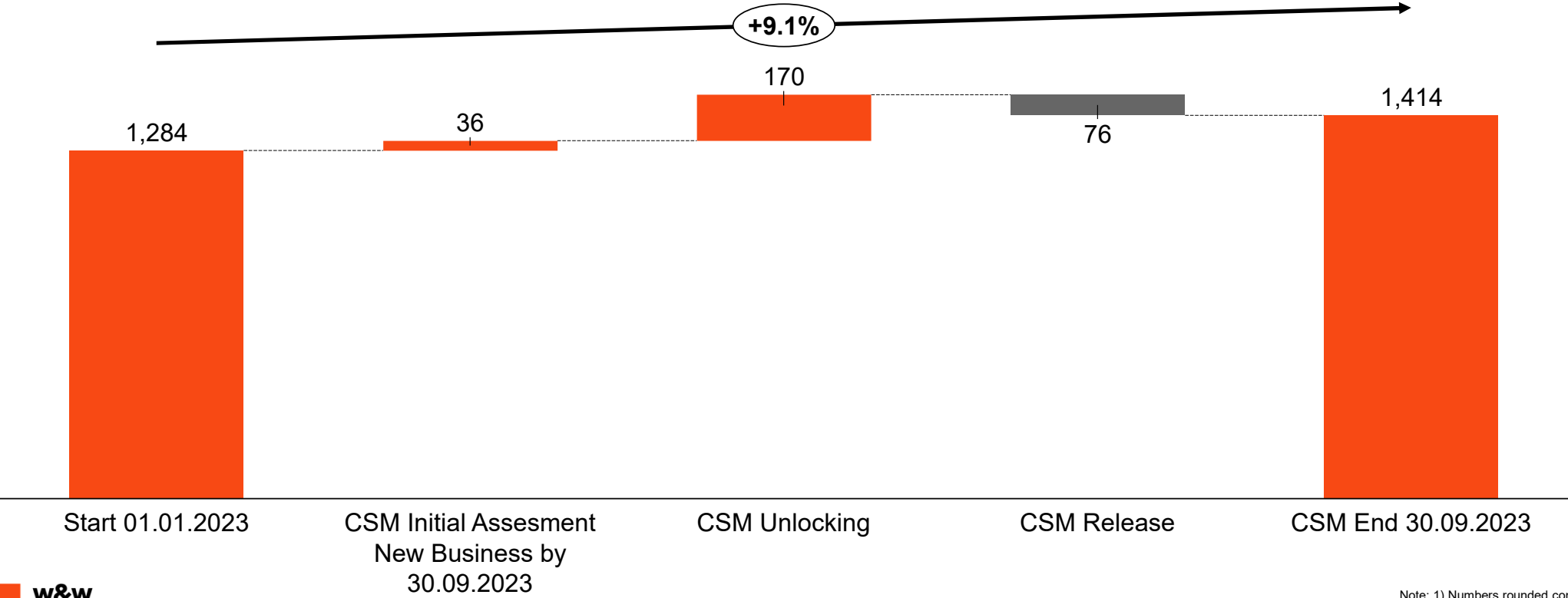
New business premiums¹
in EUR millions



- Segment result below previous year, in particular due to special effects in underwriting in 2022
- New business premiums increased. Both single premiums and regular premiums contributed to growth

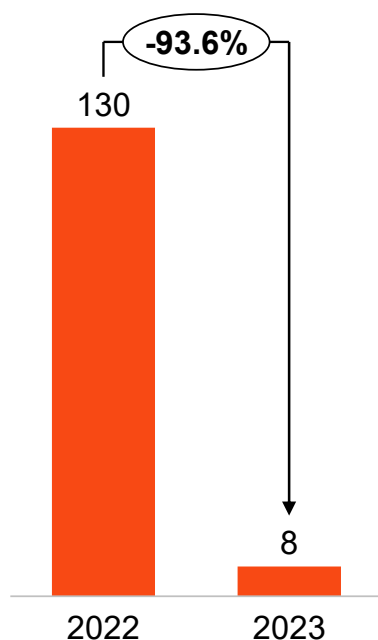
Segment Life and Health insurance (2/2)

Issued insurance contracts according to assessment components of personal insurance
Contractual Service Margin (CSM) Gross 2023¹
in EUR millions

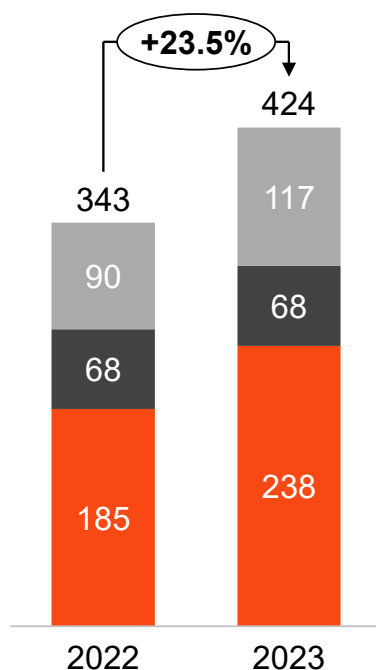


Segment Property/Casualty insurance

Segment net income²
in EUR millions



Gross premiums written²
in EUR millions



Corporate clients
Private clients
Automotive

Combined Ratio^{1,2}
(net)
in %



IFRS 17

- Segment result significantly below previous year, in particular due to lower underwriting result due to higher losses and increased administrative expenses
- Both brand new business and replacement business increased compared to the previous year. The corporate clients and automotive businesses grew significantly. The private clients business, on the other hand, remained almost constant compared to previous year

Agenda

W&W – Overview & Strategy

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Outlook

Appendix

Forecast for the 2024 financial year

Due to the uncertainties outlined above, we expect **consolidated net profit** in the 2024 financial year to be above the previous year and below our previous medium to long-term target corridor of **EUR 220 million to EUR 250 million**.

The forecast reflects the aforementioned general conditions. The requirements of IFRS 17 and IFRS 9 also pose risks in terms of potential profit volatility.

We will continue our digital transformation in 2024. Despite the associated investments and the predicted inflation trend, **we expect administrative expenses in the Group for the 2024 financial year to come in at the level of the reporting year**.

We **plan to add at least 450 thousand new customers** in 2024.

For 2024, we expect **net profit in accordance with HGB to remain at the previous year's level**.

Agenda

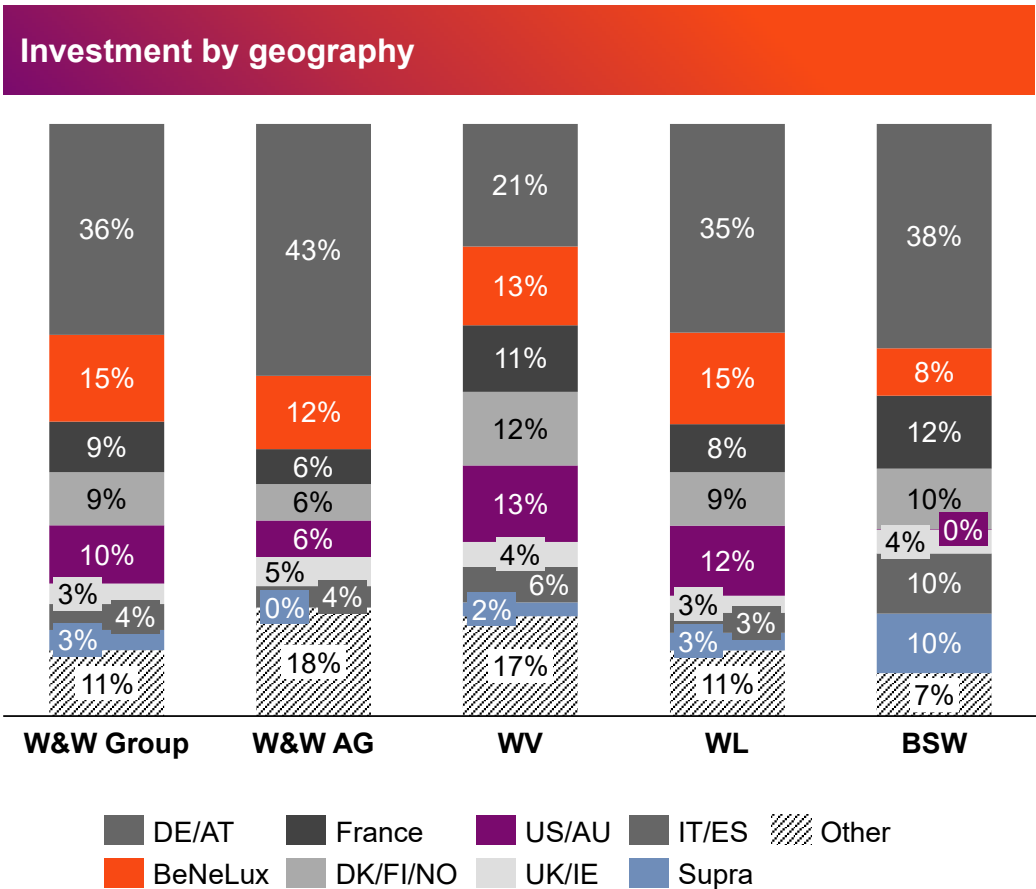
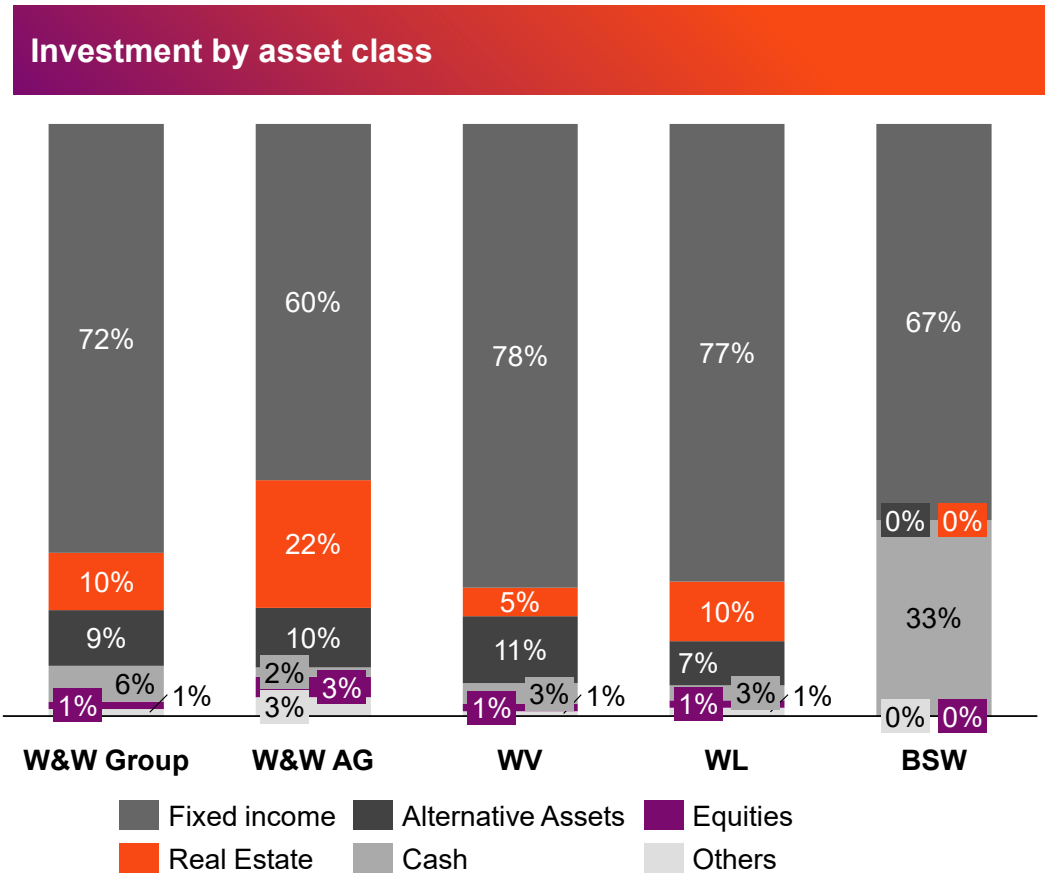
W&W – Overview & Strategy

Group and Segment Development 2023

Outlook

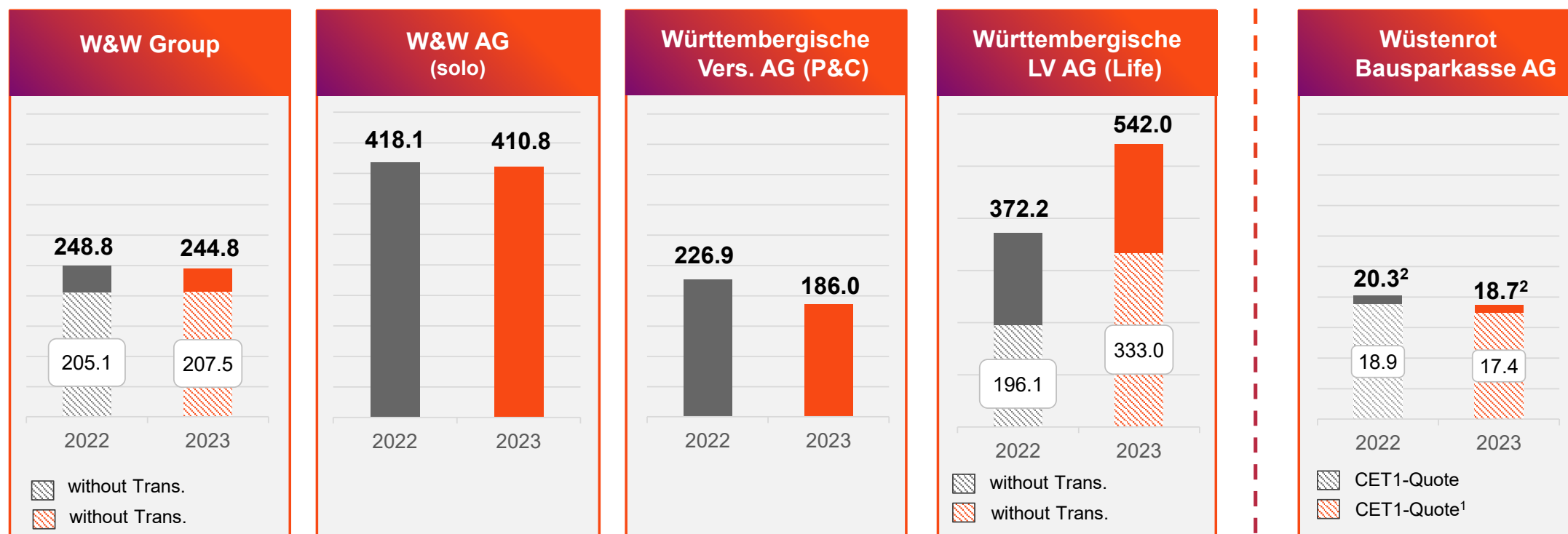
Appendix

Investment of the W&W Group and the individual companies as of 31 Dec 2023



Overview regulatory capital of group key entities

Regulatory capital of group key entities in % (Solvency II ratios for insurance entities)



Notes: 1) Common Equity Tier 1 capital. 2) Total capital ratio.

Introduction of IFRS 17

Implications on the W&W Group

Equity

Positive Implications:

- Compared to the previous accounting according to the superseded accounting standard IFRS 4, the Group's equity increases at the transition date.

Balance Sheet

Positive Implications:

- Previously existing valuation mismatches are expected to be reduced in the future. This means that the asset and liability sides of our consolidated balance sheets will be harmonised.

Earnings

Negative Implications:

- Higher earnings volatility cannot be ruled out.

**There is no change in our profitability or financial strength,
only in the presentation of our results.**

IR contact

Be sure to keep in touch with us

14 May 2024

Virtual Annual General Meeting

17 May 2024

Quarterly statement as of 31/3/2024

30 Aug 2024

Interim report as of 30/6/2024

15 Nov 2024

Quarterly statement as of 30/9/2024

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- the impact of regulatory decisions and changes in the regulatory environment;
- the impact of political and economic developments in Germany and other countries in which the Group operates;
- the impact of fluctuations in exchange rates and interest rates; and
- the ability of the Group to generate the expected income from the investments and capital expenditures that it has made in Germany and abroad.

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